

**Title of meeting:** Health and Wellbeing Board

**Date of meeting:** 9<sup>th</sup> February 2022

**Subject:** Refreshing the Blueprint for Health and Care in Portsmouth

**Report by:** Jo York, Managing Director, PCCG

**Wards affected:** All

**Key decision:** No

**Full Council decision:** No

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**1. Purpose of report**

1.1 This report seeks approval for a refreshed set of priorities for the Blueprint for Health and Care in Portsmouth.

**2. Recommendations**

**2.1 The Health and Wellbeing Board are recommended to:**

- Approve the refreshed priorities for the Blueprint for Health and Care in Portsmouth.

**3. Background**

3.1 Since 2015, the place-based working in Portsmouth has been defined by the Blueprint for Health and Care in Portsmouth, which set out:

- A strategic case for change
- Commitments to residents
- A vision for health and care provision in Portsmouth
- A set of suggestions for structural changes to support integration between NHS and local authority partners
- A series of local delivery priorities
- Some shared ways of working

3.2 Progress against the Blueprint was regularly monitored, including through the Health and Wellbeing Board and it led to many positive developments in the city, including:



- Integrated Primary Care Service incorporating the acute visiting service and GP enhanced access service
- Development of the Wellbeing Service (public health)
- Establishment of Positive Minds service to provide better support to people requiring emotional and mental health support
- Roll out of SystmOne across all GP practices, Solent NHS trust and Adult Social Care.
- Increased partnership working across health and social care in both adults and children's services including increased number of joint roles.
- Integrated approach to discharge to assess and establishment of the PCAT service to support people coming home from hospital, significantly reducing the number of bed days lost in the acute sector arising from any delays.
- Development of an integrated 0-19 early help service for children and families

3.3 In the new context of the Hampshire and Isle of Wight Integrated Care system (HIOW ICS), thinking has been underway about how we need to refresh this vision for improving health and wellbeing outcomes and working together in Portsmouth and with wider partners across the ICS, where it makes most sense to come together at scale.

3.4 A first draft of a refresh was produced in November 2020 and presented to the Health and Wellbeing Board. Since then, the White Paper and associated guidance have now given us more insight into the expectations and opportunities for place-based partnerships in the context of the ICS. Therefore, in 2021 work took place considering how the Blueprint needs to look for the future, in a series of conversations and discussions linked to the development of the ICS, and helping us to explore the priorities for Portsmouth within that.

#### 4. Stakeholder engagement and feedback on the Blueprint Refresh

4.1 In August 2021, as part of our wider work on developing the role of Portsmouth as a place in the Integrated Care System, we asked for some feedback on principles for working that had been developed in previous workshops, and on the commitments that had been developed as part of the Blueprint for Health and Care Portsmouth. Many partners contributed thoughts and ideas back.

4.2 The original Blueprint document set out a vision for Health and Care in Portsmouth:

***Our vision is for everyone in Portsmouth to be enabled to live healthy, safe and independent lives, with care and support that is integrated around the needs of the individual at the right time and in the right setting. We will do things because they matter to local people, we know that they***

*work and we know that they will make a measurable difference to their lives.*

- 4.3. We heard loud and clear that the vision still feels like the right one and is broadly supported by partners.
- 4.4 We also sought feedback on some key principles for how we work together as a city in future - these were considered to be broadly the right ones for the city:
- **OUTCOMES** - improving outcomes for Portsmouth people will be at the heart of
  - place-based working
  - **EQUALITY** – Our place-based working will seek to shape service delivery to ensure it is inclusive and reduce inequalities in the city
  - **EVIDENCE** – Place-based working will be informed by the needs of local communities and evidence of what works
  - **INTEGRATION** – Place-based working will integrate service delivery around the needs of individuals and families
  - **PREVENTION** - Prevention and early intervention services will reduce dependency on public service delivery
  - **PARTICIPATION** - Residents will be active participants in the co-production of services, and we will be led by patient and service user demands and experience
  - **ACCOUNTABILITY** - Resource allocation decisions will be transparent, contestable and locally accountable
  - **VALUE FOR MONEY** - Decisions will be driven by the goal to achieve optimum quality, value for money and outcomes
  - **PARTNERSHIPS** - Strong and effective partnership is key to place-based working.
- 4.5 There was considerable feedback given on the draft commitments for the refreshed Blueprint. In the feedback it was noted that:
- People want a seamless health and care service and to tell their story once and to have a clear and personalised care plan that they agree to - these desires need to be reflected in the commitments.
  - The commitments should reflect the sense of place for Portsmouth and also that in some cases, it is right that things are done at scale - commit to doing the right thing at the right level.
  - Important to reflect that services should be designed from the customer perspective
  - Need to be clearer about what the actual commitment around urgent care is - needs to feel realistic as we move forward

- Commitments need to be a basis for honest conversations around expectations - maybe one of the commitments needs to be about being honest and open?
- We need to recognise that as a result of the pandemic, much of the workforce is exhausted
- Do the commitments as currently written feel like they reflect the passion and energy that you sense in Portsmouth - they could be framed differently to provide more of that sense?

4.6 In response to the feedback, and in light of the discussion at the Joint Commissioning Board in December, it is recommended that the following commitments are adopted as the cornerstone of the Blueprint for Health and Care in Portsmouth.

- Our local health services will reflect the diversity of populations and needs in our communities
- We will build services as locally as possible to reflect the needs of the community, but recognise that it will make sense for some things to be led at a different scale.
- We will always design services from the perspective of the person using them, and make these as seamless as possible, joining up functions and organisations for better experiences and outcomes for service users
- We will remove barriers to accessing services so that everyone can get the help and support they need
- We will involve people in designing services for them and those they care for
- We will make sure that we have a well-led, well-organised and well-supported workforce that we empower to work across organisational boundaries to improve the experiences and outcomes for service users
- We will be honest about what we can and can't do, and explain why
- We will work with people in their communities to develop the relationships and opportunities they need to stay healthy, independent and active in the places they live.

## 5. Next steps

5.1 Linked to the ongoing discussions around the development of the ICS, it is recommended that in Portsmouth, we now complete the refresh of the Blueprint, linking it to the outcomes we are seeking through the Health and Wellbeing Strategy and the health and care priorities that have been agreed for the city, across children's services, services for adults and public health priorities. This will also take into account the ways organisations are working together, and move forward the prospectus for health and care integration that was considered early in 2021.

5.2 It is recommended that the Board approve the revised Blueprint as our prospectus for place-based working at its next meeting.

**6. Reasons for recommendations**

6.1 The current Blueprint for Health and Care in Portsmouth was agreed in 2015 and it is therefore appropriate that it is reviewed in the light of the changing context for health and care services.

6.2 The recommendations build on work undertaken across the local health and care system in 2021 and takes full account of the feedback received. The recommendations reflect and support the City Vision agreed in 2021.

**7. Integrated impact assessment**

7.1 An integrated impact assessment is not required on this document as it is a high-level statement, and policies and initiatives following from the Blueprint will be assessed in their own right at the appropriate time.

**8. Legal implications**

8.1 There are no direct legal implications arising from the recommendations contained within this report.

**9. Director of Finance's comments**

9.1 There are no direct financial implications arising from the recommendations contained within this report.

9.2 Future schemes and initiatives will require financial appraisal on case by case basis in order to support decision making. Before any schemes or initiatives will be able to proceed, specific funding sources would need to be identified and in place.

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Signed by: Jo York, Managing Director, Portsmouth Clinical Commissioning Group

**Appendices:**

None

**Background list of documents: Section 100D of the Local Government Act 1972**

The following documents disclose facts or matters, which have been relied upon to a material extent by the author in preparing this report:

Title of document	Location

The recommendation(s) set out above were approved/ approved as amended/ deferred/ rejected by ..... on .....

.....  
Signed by: